

AON BENEFIT EXPERIENCE

Hawaii

Quick Guide

Know how to find what you need—
when you need it!

make it yours



petsmart.makeityoursource.com/hawaii



Choose Your Benefits

Get Ready Now, Enroll

The Aon Benefit Experience (BenX) makes it easy to find the right fit. Just choose your coverage level, the price you want to pay, and the insurance carrier you want to work with.



Get Up to Speed

Visit the Make It Yours website at petsmart.makeityoursource.com/hawaii.

- Compare the coverage levels side-by-side.
- Get to know the carriers through [Your Carrier Connection](#)—get overviews, compare features and services, and access preview sites to see provider networks and prescription drug information.



Enroll

Log on to PetSmart Benefits Portal at digital.alight.com/petsmart and click **Enroll Now**.

- Get fast answers about the best medical options for your situation by sharing what's important to you.
- See how others evaluated the health insurance carriers by looking at carrier ratings for customer service, provider networks, and online experience.

Once you've completed your enrollment online, you can view your coverages and follow-ups on a confirmation page. You can also view this information through the PetSmart Benefits Portal any time before your benefits begin.



Remember, you should enroll to make sure you get the coverage you want this year! If you don't enroll, you'll have:

- Lowest cost Gold medical option through HSMA.
- No dental coverage.
- No vision coverage.
- No flexible spending account (FSA).

Use Your Benefits

Throughout the year, there are lots of ways to stay on top of your health, and to make the most of your benefits and your health care dollars. Make sure you're up to speed before your benefits take effect.



Manage Your Benefits

Log on to PetSmart Benefits Portal at digital.alight.com/petsmart.

- See what's covered and who you're covering.
- Make benefits changes when you have life changes (e.g., marriage, birth of a child).



Stay in Step With Your Carrier

Once your coverage begins, register on the [insurance carrier](#) member site (you can get to it from the Make It Yours website).

- Keep track of your provider bills and payments online (once your coverage begins).
- Take advantage of all that your carrier offers, which may include telemedicine, health experts, and discount programs.



Questions?

Once logged on to PetSmart Benefits Portal at digital.alight.com/petsmart, look for the "Need Help?" icon to ask Lisa, your virtual assistant, any questions you may have. Lisa can also connect you with a web chat representative and other helpful resources. For additional support, you can schedule an appointment with a customer service representative through PetSmart Benefits Portal. You can also call PetSmart Benefit Center at **1.888.481.0101** from 8:00 a.m. to 5:00 p.m. PT, Monday through Friday.